

STRASSENBAHN (STRASSE) (STREETCAR)

- 1) Find the streetcar stop closest to you
- 2) Look for the ticket machine (it might be on the other side of the streetcar line)
- 3) Go to the "English" language on the screen
- 4) Buy the amount of tickets you require and insert the coins requested on the screen. Be sure to check the amount of money and denominations the machine will accept.
- 5) Collect the change and the strasse ticket.
- 6) If not already sure, figure out the strasse line you need to ride to get to the place you need to go (there should be a sign at the stop telling the names and number of the streetcars that stop there)
- 7) When you know which line you need to ride, wait for the strasse to arrive at the stop (there is a list of lines and times hanging on the stop booth - the cars stop running after 12 a.m.)
- 8) When your car arrives, if the doors do not automatically open you might have to touch the round button located on the door to enter the strassenbahn.
- 9) After entering, validate your ticket in the small box hanging on the holding bars. Insert your ticket until the machine punches the date on the ticket then remove your ticket. Keep your ticket on hand in case they are checking tickets. No validation/ No ticket = 40 euro fine. *
- 10) Keep the ticket with you for later use. A one way ticket is good for only 90 minutes. However it will last all day if you have a 24 or 24 PLUS ticket.

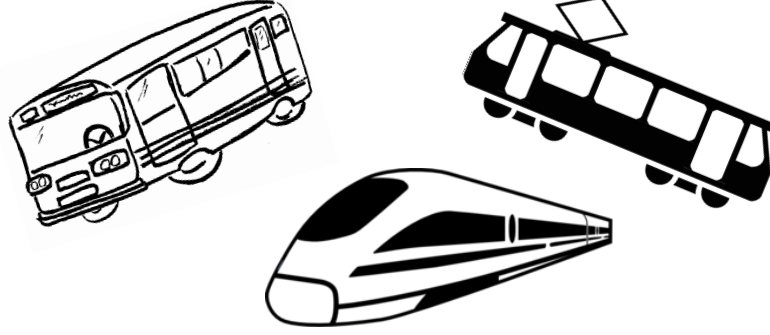
BUS

Check the sign at the bus stop to see where it goes and the times it comes. When the bus stops, enter through the drivers door to buy a ticket. He may want to know where you are going and you can say "Nach (knock) (insert your destination)". If you are close to the stop, the bus driver may not charge you. Especially if you are going to the strassenbahn stop. Check your ticket from the bus driver to make sure it is validated. If not, insert into validation machine until you hear it click.

There are many ways to ride the bus. You can:

- buy a ticket directly from the bus driver—not all bus drivers have them
- use a Ticket 24 for 24 hours of busses/streetcars and trains
- if you're traveling with a group you can buy a Ticket 24 PLUS for up to 5 people or you could buy a 3 day travel card ("Ticket 24" is also available for the strasse)
- IMPORTANT: you need to know how many "zones" you will be traveling through
- The ticket machines ask for you destinations and will give you the correct ticket and amount to pay, just press "English" and enter your information
- Remember to validate your ticket by putting it in the slot located on the bus just like on the strasse
- * A non-validated ticket is the same as no ticket and you will be fined and be forced to pay immediately, so keep your ticket with you the whole time
- The tickets you buy from Deutsche Bahn are already validated.

You can plan your trip ahead of time at: www.vrn.de



Gold Award: R. Ellis

Pocket Guide for Public Transportation in Heidelberg, Germany

A copy of this guide can be found and printed at: www.gsusahd.org

Please send feed back to: dbellis5@hotmail.com

- 1) If you are planning a trip ahead of time, the easiest way to figure out which train to use is going to www.bahn.de (click on English, and pick your ticket (s). Print out your ticket(s) and keep it the whole train ride)
 - 2) If you don't plan on using the Bahnhof website, you can either go to the information desk in the train station where they will help you in English or you can go to the ticket machine and select English and buy your ticket(s) there.
 - 3) Once you have your ticket and arrive at the train station you should check the train schedule to verify your track (gleis) number and the correct time (train schedules use a 24 hour clock).
 - 4) Occasionally your ticket will tell you which car you are seated in, the car number will be on the outside of the train. At the track there will be a picture of your train so that you have an idea where to wait.
 - 5) Once you are on the train, if you do not have a reserved seat (listed on your ticket) you can sit in any available spot (shown above the seat) unless someone shows up with that seat reserved.
 - 6) The conductor will come around to punch your ticket. Keep your ticket handy because the conductor may come around again depending on how long your trip is.
 - 7) If you have any questions, the local people are always willing to help.
- These directions are specifically for Heidelberg; however they can be similarly used for other cities.